

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Tuesday, February 27, 2018 3:11:00 PM

Dear Ms. Dials:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Thank you for your interest in this matter.

RECEIVED

By Kentucky PSC at 2:00 pm, Feb 28, 2018

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, February 26, 2018 2:23 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Monday, February 26, 2018 1:20 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, February 26, 2018 at 1:20 PM

Name: Ernest, Luann Dials
Address: 449 Little Peter Cave Rd

City: Lovely

State: KY

Zip Code: 41231

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Martin County Water District

State the nature of your concern: Case # 2018-0017 This in regards to the selling of the Water Tank to Prestonsburg, this tank was bought and paid for over 20 years ago by coal severance tax money to Martin County, we the citizens of Martin County know the reason this wonderful and all the caring citizens of this Good Ole Boy politics in Inez has put us in the position of no clean water, several illness's, schools being closed and now are trying to rob us of money that can help dig our way out of financial problems caused by mismanagement due to GOOD OLE BOY POLITICS lining there pockets to their families and piss on the poor people that have paid their water bills for water not fit to give to our dogs, MCWD is right now owing Prestonsburg Utilities over 63 thousand dollars for not paying what they owe to them for water due to the crisis we suffered in Dec thru Feb due to the mismanagement of a group of good ole boys in the MCWD, not to mention what they owe to Kermit Water Company, Kermit, WV, without their help a lot of us here in Martin County would not have had water at all, and it is a shame, and I watched the meeting were our Honorable PSC commissioner told Mr. Joe Horn and other officials of MCWD that they could not get a loan with out the PSC knowing their intentions, so how can they sell this Water Tank to Prestonsburg Utilities with out the PSC knowing ??? Just good ole boys trying to cover their butts for years of doing things their way, lining their pockets putting band aids on lines that needed attention and causing God knows what to come through our lines and into our homes, PLEASE MR. COMMISSIONER help us get clean water into our homes and better health to our people and future generations to come, we are a great little County in beautiful Eastern Kentucky don't let this corruption continue I am asking as a Grandmother that is raising my Grandson, my Son was killed at work and I just want what is right for him and all the other wonderful people here in Martin County not have to suffer any longer due to the entitled or they think they are entitled to get by with this good ole boy politics mindset that has gone on for way to long, I am asking that the Water District here be placed into hands that know how to properly run the Water District money paid for our water bills are being used to go into the County for CLEAN SAFE WATER FOR ALL OUR CITIZENS... Thank You for your time... Sincerely Luann Dials

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: "g|ball"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Tuesday, February 27, 2018 3:32:00 PM

Dear Mr. Ball:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: g|ball [REDACTED]
Sent: Friday, February 02, 2018 1:46 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: COMMENT ON CASE 2018-00017

My name is Gary Ball. My address is P.O. Box 16, Lovely, Ky., 41231 and I am a customer of the Martin County Water District. I am opposed to the emergency rate increase or any rate increase in the above case. I want to raise this question after watching the hearing on the proposed emergency rate increase. In a data request filed May 12, 2016 (case number 2016-001142) with your agency concerning MCWD on pending disconnects, the district responded that it had \$41,285.70 in delinquent accounts for 137 customers. (I assume that is classified as accounts receivable.) How has that amount now blossomed to \$650,000 in accounts receivable in less that two years?

From: Melnykovych, Andrew (PSC)
To: ["Sandy Wainwright"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Wednesday, February 28, 2018 1:08:00 PM

Dear Ms. Wainwright:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
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Andrew.Melnykovych@ky.gov

RECEIVED
By Kentucky PSC at 1:52 pm, Feb 28, 2018

-----Original Message-----

From: Food & Water Action [REDACTED]] On Behalf Of Sandy Wainwright
Sent: Tuesday, February 27, 2018 2:25 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2018-00017

Feb 27, 2018

Kentucky Public Service Commission

Dear Public Service Commission,

For years, Martin County residents have endured shoddy, unreliable and unsafe water service. In January, they faced nightly water shutoffs and water too contaminated to drink. The Martin County Water District (MCWD) and the local leadership in Martin County have displayed an almost willful disregard for the waterless plight of the county residents and a demonstrated inability to manage and maintain the water system.

The community is facing a water emergency comparable to Flint, Michigan and other water systems across the country that have suffered from disinvestment and contamination.

The Kentucky Public Service Commission (PSC) must reject the water district's application to raise water rates. While the system clearly needs funding, residents cannot afford to pay more for unsafe water.

The PSC has repeatedly found that the MCWD has not maintained the system, has often had water loss rates around 60 percent over the past decade (four or more times higher than the state-directed 15 percent loss rate). The PSC

should provide training to the MCWD's new board members and facilitate onsite training by the Kentucky Rural Water Association.

Residents should not be forced to pay more for bad service. I urge you to reject this rate increase, which is not in the best interests of the residents of Martin County.

Sincerely,

Mrs. Sandy Wainwright
6619 Old Floydensburg Rd
Pewee Valley, KY 40056-8002



From: Melnykovych, Andrew (PSC)
To: "SANDRA SAFRAN"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Wednesday, February 28, 2018 1:07:00 PM

Dear Ms. Safran:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Food & Water Action [REDACTED] On Behalf Of SANDRA SAFRAN
Sent: Tuesday, February 27, 2018 4:55 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: NEED FOR CLEAN WATER/Case Number 2018-00017

Feb 27, 2018

Kentucky Public Service Commission

Dear Public Service Commission,

Why haven't you done anything about this? No action is unconscionable.

For years, Martin County residents have endured shoddy, unreliable and unsafe water service. In January, they faced nightly water shutoffs and water too contaminated to drink. The Martin County Water District (MCWD) and the local leadership in Martin County have displayed an almost willful disregard for the waterless plight of the county residents and a demonstrated inability to manage and maintain the water system.

The community is facing a water emergency comparable to Flint, Michigan and other water systems across the country that have suffered from disinvestment and contamination.

The Kentucky Public Service Commission (PSC) must reject the water district's application to raise water rates. While the system clearly needs funding, residents cannot afford to pay more for unsafe water.

The PSC has repeatedly found that the MCWD has not maintained the system, has often had water loss rates around

60 percent over the past decade (four or more times higher than the state-directed 15 percent loss rate). The PSC should provide training to the MCWD's new board members and facilitate onsite training by the Kentucky Rural Water Association.

Residents should not be forced to pay more for bad service. I urge you to reject this rate increase, which is not in the best interests of the residents of Martin County.

Sincerely,

Ms. SANDRA SAFRAN
3107BLACK OAK
LOUISVILLE, KY 40202



From: Melnykovych, Andrew (PSC)
To: ["Eleanor Kays"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Wednesday, February 28, 2018 1:05:00 PM

Dear Ms. Kays:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Food & Water Action [REDACTED] On Behalf Of Eleanor Kays
Sent: Wednesday, February 28, 2018 1:01 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2018-00017

Feb 28, 2018

Kentucky Public Service Commission

Dear Public Service Commission,

For years, Martin County residents have endured shoddy, unreliable and unsafe water service. In January, they faced nightly water shutoffs and water too contaminated to drink. The Martin County Water District (MCWD) and the local leadership in Martin County have displayed an almost willful disregard for the waterless plight of the county residents and a demonstrated inability to manage and maintain the water system.

The community is facing a water emergency comparable to Flint, Michigan and other water systems across the country that have suffered from disinvestment and contamination.

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should provide training to the MCWD's new board members and facilitate onsite training by the Kentucky Rural Water Association.

Residents should not be forced to pay more for bad service. I urge you to reject this rate increase, which is not in the best interests of the residents of Martin County.

Sincerely,

Mrs. Eleanor Kays
1924 Tanners Cove Rd
Hebron, KY 41048-8337



From: Melnykovych, Andrew (PSC)
To: ["Dorothy Kavka"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Wednesday, February 28, 2018 1:08:00 PM

Dear Ms. Kavka:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Food & Water Action [REDACTED] On Behalf Of Dorothy Kavka
Sent: Tuesday, February 27, 2018 2:55 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2018-00017

Feb 27, 2018

Kentucky Public Service Commission

Dear Public Service Commission,

For years, Martin County residents have endured shoddy, unreliable and unsafe water service. In January, they faced nightly water shutoffs and water too contaminated to drink. The Martin County Water District (MCWD) and the local leadership in Martin County have displayed an almost willful disregard for the waterless plight of the county residents and a demonstrated inability to manage and maintain the water system.

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should provide training to the MCWD's new board members and facilitate onsite training by the Kentucky Rural Water Association.

Residents should not be forced to pay more for bad service. I urge you to reject this rate increase, which is not in the best interests of the residents of Martin County.

Sincerely,

Ms. Dorothy Kavka
6611 Foxcroft Rd
Prospect, KY 40059-9419



*Brian Cumbo
Attorney at Law
P.O. Box 1844
Inez, KENTUCKY 41224

*Joe Hammond
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*Martin County Water District
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*Mary Cromer
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*M. Todd Osterloh
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Suite 1400
Lexington, KENTUCKY 40507